



CPD TRAINING COURSE EVALUATION AND LEARNER FEEDBACK QUESTIONNAIRE

Delegate Information

Course Title: _____

Course Date(s): _____

Instructor/Facilitator: _____

Location / Delivery Mode:

- ☐ Online Live Training
☐ Self-Paced Online Learning

- ☐ Hybrid Learning
☐ Face-to-Face Training

Name (Optional): _____

Organisation (Optional): _____

SECTION A: COURSE CONTENT AND LEARNING EXPERIENCE

Please indicate your level of agreement with the following statements.

Rating Scale

- 1 = Strongly Disagree
2 = Disagree
3 = Neutral
4 = Agree
5 = Strongly Agree

Statement	1	2	3	4	5
The course objectives were clearly explained.	☐	☐	☐	☐	☐
The course content was relevant to my professional needs.	☐	☐	☐	☐	☐
The course met my expectations.	☐	☐	☐	☐	☐
The course was well organised and structured.	☐	☐	☐	☐	☐



The learning materials supported my understanding of the subject. ☐ ☐ ☐ ☐ ☐

The course content was current and up to date. ☐ ☐ ☐ ☐ ☐

Practical examples enhanced my understanding of the topic. ☐ ☐ ☐ ☐ ☐

The duration of the course was appropriate. ☐ ☐ ☐ ☐ ☐

SECTION B: LEARNING OUTCOMES

Please indicate how much you agree with the following statements.

Statement	1	2	3	4	5
I achieved the stated learning objectives.	☐	☐	☐	☐	☐
My knowledge of the subject has improved.	☐	☐	☐	☐	☐
I gained practical skills that I can apply in my work.	☐	☐	☐	☐	☐
The course increased my professional competence.	☐	☐	☐	☐	☐
I feel confident applying what I learned.	☐	☐	☐	☐	☐
The course has contributed to my Continuing Professional Development (CPD).	☐	☐	☐	☐	☐

SECTION C: TRAINER / FACILITATOR EVALUATION

Please rate the trainer/facilitator.

Statement	1	2	3	4	5
The trainer demonstrated strong subject knowledge.	☐	☐	☐	☐	☐
The trainer communicated concepts clearly.	☐	☐	☐	☐	☐
The trainer encouraged participation and engagement.	☐	☐	☐	☐	☐
Questions were answered effectively.	☐	☐	☐	☐	☐
The trainer managed the learning environment professionally.	☐	☐	☐	☐	☐
The trainer was well prepared.	☐	☐	☐	☐	☐



SECTION D: ONLINE LEARNING EXPERIENCE

(For Online or Hybrid Courses Only)

Statement	1	2	3	4	5
The online platform was easy to access and navigate.	☐	☐	☐	☐	☐
Audio and video quality were satisfactory.	☐	☐	☐	☐	☐

Statement	1	2	3	4	5
Course resources were easy to download and access.	☐	☐	☐	☐	☐
Technical support was available when needed.	☐	☐	☐	☐	☐
The online learning environment enhanced my learning experience.	☐	☐	☐	☐	☐

SECTION E: COURSE IMPACT

1. How likely are you to apply the knowledge and skills gained from this course in your professional role?

- ☐ Very Unlikely
- ☐ Unlikely
- ☐ Neutral
- ☐ Likely
- ☐ Very Likely

2. How valuable was this training to your professional development?

- ☐ Not Valuable
- ☐ Slightly Valuable
- ☐ Moderately Valuable
- ☐ Very Valuable
- ☐ Extremely Valuable



3. Do you believe this course will improve your professional performance?

- ☐ Yes
- ☐ No
- ☐ Unsure

4. Which area will benefit most from this training?

- ☐ Knowledge Enhancement
- ☐ Professional Practice
- ☐ Career Advancement
- ☐ Compliance Requirements
- ☐ Leadership and Management
- ☐ Technical Skills Development
- ☐ Other: _____

SECTION F: NET PROMOTER SCORE (NPS)

On a scale of 0–10, how likely are you to recommend this course to a colleague or professional contact?

0 1 2 3 4 5 6 7 8 9 10

(0 = Not at all likely, 10 = Extremely likely)

Your Score: _____

SECTION G: OPEN FEEDBACK

What aspects of the course did you find most valuable?



What aspects of the course could be improved?

Were there any topics you would like covered in greater detail?

Do you have suggestions for future courses or training programmes?

Additional Comments

SECTION H: CPD COMPLIANCE CONFIRMATION

I confirm that I attended and actively participated in this learning activity and that the feedback provided is an honest reflection of my experience.

☐ Yes

Date: _____

FOR INTERNAL QUALITY ASSURANCE USE ONLY

Course Code: _____

Number of Delegates: _____

Average Satisfaction Score: _____

Average Learning Outcome Score: _____



Average Trainer Score: _____

NPS Score: _____

Actions Identified:

Review Date: _____

Quality Assurance Officer:

London Gateway College
Continuous Professional Development (CPD) Quality Assurance and Improvement System